Welligent Support TECHNICAL GUIDE

Minimum Requirements for Windows & Macintosh Computers

Welligent Supported Operating Systems and Browser Versions

OPERATING SYSTEM (OS)

BROWSER

Windows 7 or higher Mac OS

Internet Explorer 11
Safari 6.x or higher

<u>NON-COMPATIBLE BROWSERS</u>: Mozilla Firefox, Google Chrome and Windows Edge

WINDOWS								
Display Internet Explorer Menu Bar Allows you to follow the settings instructions listed below								
 Open Internet Explorer Top right of screen, right-click on a bla display pop-up menu (Fig.1) Click on Menu Bar to activate (Fig.1) The Menu Bar displays at top left (Fig.2) 	ank area of the Title Bar to	{Fig.1} {Fig.2}	Right Click here Image: Click here Image: Menu bar Image: Menu bar					
Clear Compatibility View Settings Required for Version 8								
 Open Internet Explorer From the Menu Bar click on Tools, click If lausd.net is displayed under Websites it needs to be removed: 1. Click on laus 2. Click on the Remove the checkboxes next to Display & Use Microsft compatibility list Ensure that the settings are blank as sh Click on Close 	Compatibility View Settings s you've added to Compatibility sd.net and it will highlight in blu Remove button on the right y intranet sites in Compatibility Y nown in <i>(Fig.3)</i>	{Fig.3} View, ie View	Compatibility View Settings					
Close								
 Open Internet Explorer On the Tools menu, click Internet Optic On the General tab, under Browsing His the Settings button (<i>Fig.4</i>) Under "Check for newer versions of stored pages:" Select Every time I visit the webpage (Fig.5) Disk space to use should be set to 250 MB (Fig.5) Click on OK, and Ok to close screen 	Story, click on Fig.5 Temporary Internet Files History Caches and Internet Explorer stores copies of webpages, in for faster viewing later. Check for newer versions of stored pages: Every time I start Internet Explorer Very time I start Internet Explorer Automatically Never Disk space to use (8-1024MB) (Recommended: 50-250MB)	Fig.4}	Internet Options Image: Content Connections Programs Advanced Home page To create home page tabs, type each address on its own line. http://home.lausd.net/ Image: Correct Connections Programs Advanced Use current Use default Use new tab Start with tabs from the last session Start with home page Tabs Change how webpages are displayed in tabs. Tabs Delete temporary files, history, cookies, saved passwords, and web form information. Delete temporary files, mistory on exit					
Click Tools from the IE Menu bar	Pop-up Blocker Turn off the Pop-up blocker for the Welligent website • Click Tools from the IE Menu bar Fig. 63 Pop-up Blocker Settings X							
 Select Pop-up Blocker Click on Pop-up Blocker Settings Type: https://welligent.lausd.net under of website to allow (<i>Fig.6</i>) Click the Add button (<i>Fig.6</i>) Click on Close 	r address	Exception Address https://	ns Pop-ups are currently blocked. You can allow pop-ups from specific websites by adding the site to the list below. s of website to allow: welligent Jausd net					

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WINDOWS							
Adiust Printing	Print IEP documents on one sheet						
Open Internet Explorer	{Fig.]	7} P	age Setup				
• On the File menu, click Pac	ae Setup		Paper Options	Margins (inches)			
Reset all Margins to 0.25 inches (<i>Fig. 7</i>)			Page Size:	Left: 0.25			
• Check the box next to Enable Shrink-to-Fit (<i>Fig. 7</i>)			Letter	▼ Right: 0.25			
• Under Headers and Footers	s, change all fields to Empty (<i>Fig.7</i>)		Portrait Clors and	De Top: 0.25			
• Click on OK			Enable Shrink-to-Fit	Bottom: 0.25			
			Headers and Footers				
+NOTE: Come minting medal			Header:	Footer:			
"NOTE: Some printing proble	erns may be resolved by downloading		CEMPLY-				
reinstall the driver	tter unver from the printer's company website and		-Empty-	-Empty-			
remstan the unver.			-Empty-	✓ -Empty-			
Adjust Screen Reso	lution Change the appearance of your display		•				
• On the deskton right_click	c on an empty space	Γ.					
Click on Screen Resolution	Con an empty space	Ľ	Display: 1. HP E19				
• Change Resolution to the	(recommended) setting depending on the monitor	F	Resolution: 1280 × 10	24 (recommended) 👻			
Click Apply, and then click	OK	L	L	1			
Clear Cookies and	Temporany Internet Files Clear conies	ofwo	h pages visited (Papast as	nandad far maintanansa)			
• Open Internet Explorer		<i>ו אפ</i> י אוט	Internet Options				
• On the Tools many click l	nternet Ontions	J.07	General Security Privacy Conter	nt Connections Programs Advance			
• On the Ceneral tab under F	Browsing History Click on the Delete button <i>(Fig. 8)</i>		Home page To create home page tal	bs, type each address on its own line.			
Select the check boxes next	to Temporary Internet files Cookies & History (Fig.	(a)	http://home.lausd.ne	t			
Click the Delete button		.)		-			
at the bottom	Delete Browsing History		Use current Startup	Use default Use new tab			
Click on OK	Preserve Favorites website data Keep cookies and temporary Internet files that enable your favore websites to retain preferences and display faster.	vorite	 Start with tabs from the last s Start with home page 	ession			
			Tabs Change how webpages are displa	ayed in tabs. Tabs			
{Fig.9}	Copies of webpages, images, and media that are saved for fa	ster	Browsing history				
	Cookies and website data		Delete temporary files, history, c form information.	ookies, saved passwords, and web			
	preferences or improve website performance.	ve	Delete browsing history on exit				
	List of websites you have visited.			Delete Settings			
	МАС						
Dam un Dia l							
POD-UD BIOCKER Tu	irn off the Pop-up blocker for the Welligent we	bsite		Security			
I op lett of the screen, click Click on Pref erences	con satari menu {Fig.10	3		80 5			
Click on Preferences			General Tabs AutoFill Passwords Searc	h Lecurity Privacy Notifications Extension			
Click on the Security icon found at the top of the row (Fig.10)			Fraudule	ent sites: 🗹 Warn when visiting a fraud			
• Under web content, uncheck Biock Pop-up windows it should not have a			Web	content: I Enable JavaScript			
Top left, click on the Bod h	utton to close window		1105	Block pop-up windows			
				Allow WebGL WebGL			
Clear Cookies and V	Website Data Clear copies of web page	s visit	ted (Repeat as needed for	maintenance.)			
• Click on Safari menu, click	on Preferences {Fig.11}	00		Privacy			
Click on the Privacy icon found at the top of the row (Fig.11) General Tabs AutoFill Passwords Search Security Privacy Notifications Extensions A							
Click on Manage Website Data (Fig.11)							
Once Website Data loads, click on Remove All button			Cookies and website	Allow from current website only			
Click on Kemove now button Click on the D ana button				Allow from websites I visit			
Click on the Done button The left align at the Ded button				Manage Website Data			
 Top left, click on the Red b 	outton to close window			manage website Data			